

**Robert W. Ullman, ND**  
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*Reichenberg and Ullman, P.S., Inc.*

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*The Northwest Center for Homeopathic Medicine*  
131 3<sup>rd</sup> Ave. N. Edmonds, WA 98020  
Tel. (425) 774-5599 Fax (425) 670-0319

Welcome to Our Practice!

## Directions to our clinics:

Edmonds Office: We are located at the corner of 3<sup>rd</sup> Avenue N. and Bell Street in downtown Edmonds, twenty-five minutes north of Seattle. The address for the Northwest Center for Homeopathic Medicine is 131 Third Avenue N, Edmonds, WA 98020. Parking is available in the lot behind the clinic or on the street.



- **From the south:** Take I-5 to the Edmonds/Kingston Ferry exit (#177). Take Rt. 104 west to Edmonds, then follow the signs to the ferry. Cross Main Street, continue one block, and turn right onto Bell Street. Go two blocks to 3<sup>rd</sup> and Bell.
- **From the North:** Exit I-5 at Lynnwood (exit 181). Go east on 196<sup>th</sup> Street (Rt. 524). It turns in to 3<sup>rd</sup> Avenue N. in Edmonds. We're at 3<sup>rd</sup> and Bell.
- **From the Eastside :** Take 405 North to I-5. Go south on I-5 to exit 181. Then follow directions above entitled, "from the north."
- **By Bus :** Call Community Transit at (800) 562-1375 for regular and express route information.

Langley (Whidbey Island) Office in-person appointments are available at the doctors' home. Please contact our office for directions.

## Telephone Consultations:

We conduct our phone consultations as we would an in-person consultation. Patients pay long-distance charges. All telephone appointments are scheduled according to PST. At the time of your scheduled phone consultation, please call us on our direct lines at the following numbers. On Tuesday and Wednesday, call Dr. Robert Ullman at (425) 775-4887 and Dr. Judyth Riechenberg-Ullman at (425) 775-1046. On Monday and Thursday, call Dr. Reichenberg-Ullman at (360) 221-8420, Dr. Ullman at (360) 221-8433, and Dr. Luepker at (425) 775-4887. Our office hours are Monday 9-6, Tuesday 11-8, Wednesday 9-6, and Thursday 9-6. The numbers above should be used ONLY at the time of your scheduled phone appointment. Otherwise, call our main number: (425) 774-5599.

## **Our fees:**

Homeopathic first visit:	\$600 Adult
	\$500 Child
Return visit:	\$120
Bowen treatment:	\$100

We ask that you pre-pay your first consultation at the time that you schedule. If you need to cancel your first visit with more than 48 hours notice, we will reimburse the full fee, minus a \$25 administrative fee. Due to the number of patients waiting for appointments, if we do not receive the fee within two weeks after scheduling your first appointment, it will be cancelled without calling you. Subsequent appointments must be paid for immediately after the visit as do any pharmacy items or books.

Return visit cancellation policy: No charge for return or follow-up visits cancelled at least 48 hours in advance. Half charge for cancellations between 48 and 24 hours. Full charge for appointments cancelled less than 24 hours in advance.

Phone and in-person visits are the same cost. Patients pay phone charges. We do not charge for brief questions, but do charge for longer phone consultations or if we prescribe for you. If you have a financial hardship, please let us know beforehand.

## **Our Availability:**

Our office hours are Monday 9-6, Tuesday 11-8, Wednesday 9-6, and Thursday 9-6. Voice mail is available to leave messages 24 hours a day, seven days a week. Our phones are very busy, so you may be asked to hold until our receptionist is free. If you leave a message, we try to answer calls promptly when we are in the office.

## **Emergency Calls:**

If necessary, contact your local emergency room. Otherwise, if you have a problem which requires a call back the same day, please tell our receptionist. For after-hours emergencies, check our office voicemail for instructions. Unless otherwise instructed, call Dr. Ullman's and Dr. Reichenberg-Ullman's cell phone at (425) 422 6984 or their home at (360) 221-7715. Dr. Luepker's cell phone is (425) 478-7808. There is a minimum charge of \$50 for beeper calls.

## **How to Make the Most of Your Care:**

We have written a number of books that you may find very helpful.

They are:

- *The Patient's Guide to Homeopathic Medicine:* You will receive a complimentary copy on scheduling your first appointment. Please read it before that time.
- *A Drug-Free Approach to Asperger Syndrome and Autism:* A must read for parents with children on the autistic spectrum.

- *Ritalin-Free Kids*: If we are treating your child for behavioral and learning problems.
- *Rage-Free Kids*: If we are treating your child for anger or aggression.
- *Prozac-Free*: If we are treating you for mental or emotional problems.
- *Homeopathic Self-Care: The Quick and Easy Guide for the Whole Family*: If we are treating you or your children, this book and companion kit will help us treat you at a distance for acute illnesses. It is like having us around the corner to help you. We also recommend EHB or Children's Echinacea-C to take the first sign of cold or flu.
- *Whole Woman Homeopathy*: The easiest and most comprehensive book on homeopathy for women. For self-treatment and chronic problems.

### **A Few Other Suggestions to Help You:**

- Homeopathic treatment is a process. Although you will often notice a response within weeks, healing takes time. Please plan on our treating you or your child for at least two years. We are very dedicated to making your treatment a success.
- Make sure you can give us your full attention during your appointments. If we are treating your child, he or she needs to be present at each appointment. We usually talk with the parents first, then with the child. If at all possible, we encourage both parents to participate in the first office or telephone consultation. If you have other small children who need your attention, please try to arrange childcare during office visits.
- Our practice is busy and you are very important to us. Do not hesitate to call our office about any questions or problems so that your needs may be met promptly.

In health,

Judyth Reichenberg-Ullman, N.D., Robert Ullman, N.D., & Ian Luepker, N.D.